

WELCOME OFFICE

Multilingual information
and guidance

V A S A .
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06/2025

PETRA WINBERG
Service Advisor



DO YOU NEED HELP?

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WELCOME OFFICE

provides low threshold basic
information about services
and different functions in the
Finnish society and Vaasa
area to **ALL NEWCOMERS &
IMMIGRANTS**



Welcome Office advisor can help in different topics of everyday life.

You are welcome to discuss any matter with us!

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WELCOME OFFICE

Information and guidance on...

- official paper work & applications
- making appointments
- immigration matters
- working life
- public and government services and the Finnish society
- language courses
- education and training possibilities
- day care
- social and health care services
- housing
- leisure activities

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Book an appointment pre-arrival
or after from our webpages.

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WELCOME OFFICE

Address:

Teräksenkuja 1
(Tammipiha / Ekgården)

E-mail:

welcome.office@vaasa.fi

Tel:

+358 (0)6 325 1551

+358 (0)40 569 6046



Tammipiha – Joint service point:

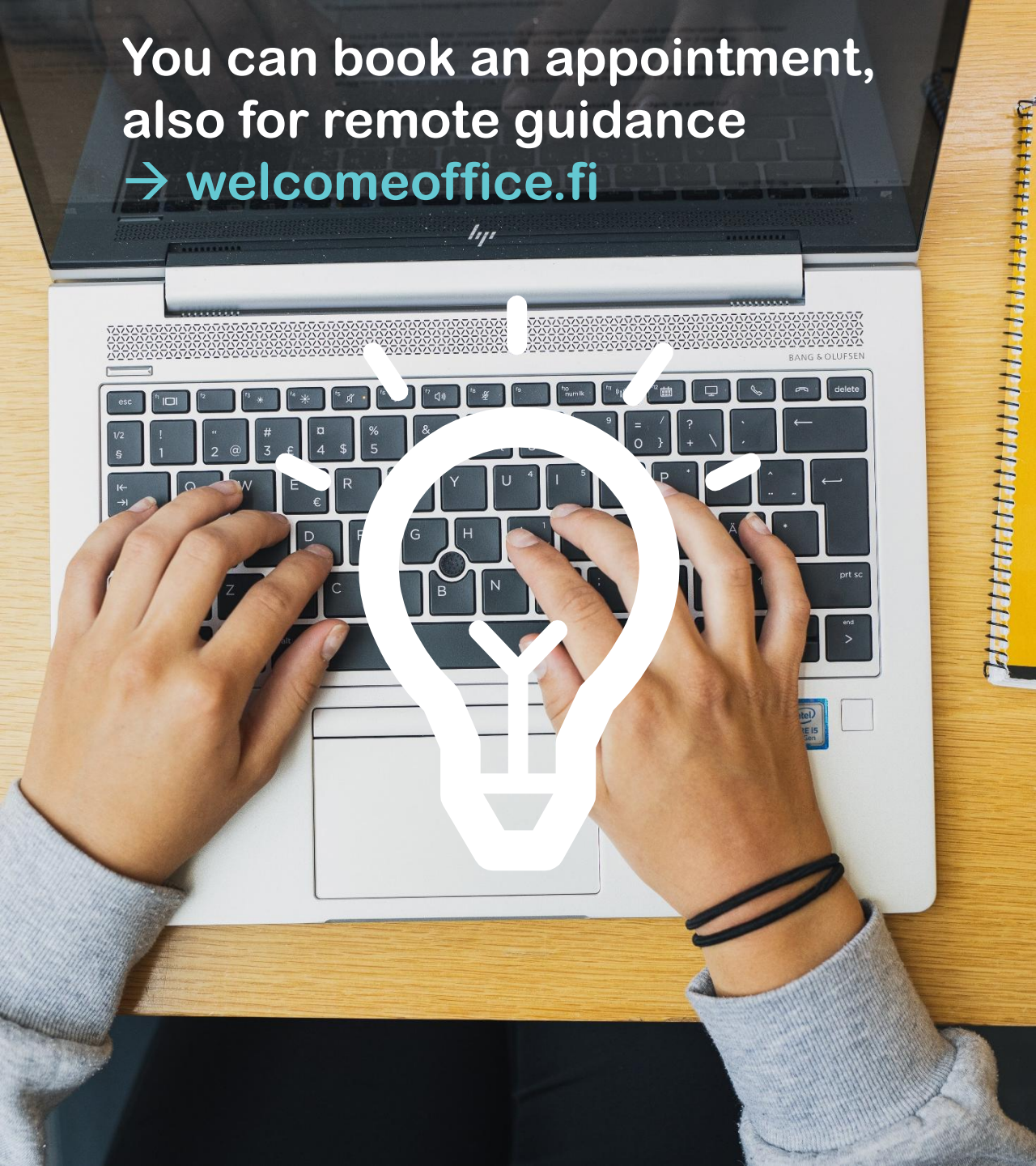
City of Vaasa

- Citizen Services
- Welcome Office

Kela –National Health and
Social Insurance Institution

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You can book an appointment,
also for remote guidance
→ welcomeoffice.fi



All customers are
welcome
free of charge!

Drop in,
send an e-mail,
give a call or
send a chat message!
www.welcomeoffice.fi