

WELCOME OFFICE

Information and guidance

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06/2026

PETRA WINBERG
Service Advisor



**Tammipiha / Ekgården –
Joint service point:**

City of Vaasa

- Citizen Services
- Welcome Office
- Urban Environment - parking control, berths and allotments
- Employment Services (Mondays)

Kela –National Health and Social Insurance Institution

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Welcome Office helps you settle in with free, multilingual information, advice, and guidance.



You can get advice and guidance on many matters.



- filling in forms
- dealing with authorities (Kela, Migri, Tax Administration, Employment Services etc.)
- leisure time, hobbies and well-being
- applying for early childhood education and care
- enrolling children to school
- social services and benefits
- If necessary, we will refer you to the right services.

Welcome Office advisor can help in different topics of everyday life.



You are welcome to discuss any matter with us!

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**WELCOME
OFFICE**



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WELCOME OFFICE

How to use our service:

- You can drop-in to the service point.
- You can also book an appointment in advance. (If you need an interpreter, please book for 45 minutes.)
- send an e-mail
- give a call
- send a chat message through the city's website

Contact information:

Teräksenkuja 1 (Tammipiha)

welcome.office@vaasa.fi

Tel: 06-325 1551 or 040 569 6046

City of Vaasa chat: vaasa.fi

Further information: welcomeoffice.fi

Book an appointment before arrival
or after through our website.

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